

**General Terms and Conditions of Handling**  
**For Closed and Open Profiles Produced from Galvanized Steel Strip at Stalprodukt S.A.**

**LOADING, TRANSPORT AND UNLOADING**

1. Transport should take place on cars adapted to the length of the load. The carrier should secure the load properly way so that it will not be damaged mechanically or by the moisture.
2. For unloading it is recommended to use belt slings or forlift trucks with an appropriate fork span width, secured against the damage of the load's surface (potential dents or scratches).
3. Any damage detected while unloading should be reported to the carrier immediately.
4. If, having examined the goods, the Buyer detects any deficiencies or defects, he is obligated to make a report thereon, immediately, at the moment of the deficiency's or defect's detection in the carrier's presence and send it immediately within 5 working days to the Seller and to the Carrier along with the other required documents.
5. In the case of aqueous condensation on the surface of the profiles being shipped between the supplier's warehouse and the recipient's warehouse, immediately after the delivery the recipient should take any steps to dry the goods as quickly as possible.
6. Immediately after the reception of the goods, the Buyer is obligated to check the compliance of the received goods with the order. He is obligated, in particular, to check the condition of the shipment as well as the quality, volume and product range of the delivered goods.

**STORAGE**

1. The delivered profiles should be stored in roofed dry areas in a manner securing them against dampness. At the same time one should avoid storing the galvanized products near entrance gates, windows, i.e. places where the stored material is exposed to frequent and direct atmospheric impact from the outside.
2. Packaged profiles must not be stored in open air or in the areas exposed to dampness and temperature changes. They should be stored in ventilated, roofed areas in a manner excluding their contact with the ground.
3. Special attention should be paid to the unloading in winter conditions and storing in heated warehouses. In the above mentioned cases the aqueous condensation process may take place (absorption of moisture from the air), which results in the formation of white corrosive spots on the surface of the profiles.

4. In the case when longer storing at the recipient's site is necessary, it is recommended that the surface of the profiles should be protected with the film of preservation oil and periodic inspections should be made.
5. Profiles must not be stored close to e.g. fertilizers, acids and other aggressive substances.
6. The damages to the zinc coating arising during the transport, storage, handling or assembly should be repaired through the cleaning of the surface and subsequent coating of the spot concerned with zinc paint.
7. The storage of profiles should be done in a manner enabling the potential removal of the accumulated dampness. Particular packages should be separated with spacers in order to enhance air circulation.

## **PROCESSING**

1. The surface of the coating may undergo change in the form of dark colour emerging due to oxidation, which shall not constitute a basis for complaint.
2. The galvanized profiles' lifetime depends on the degree of aggressiveness of the environment in which galvanized products shall be stored, assembled and utilized. The environmental corrosivity categories are defined by the EN ISO 14713 standard.
3. The plastic deformation capacity of all the products made of galvanized steel strip may be reduced due to the ageing process. Additionally, breaking, bending or surface cracking may take place during the processing, which may result in the reduced abrasion resistance. The risk from breaking or bending increases in proportion to the length of the storing time.
4. The products' lifetime is determined by their appropriate handling, periodic inspections and repairs of the surface mechanical damages.

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